

**For additional information
on the RAVEN Initiative, contact:**

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AGING INSTITUTE

of UPMC Senior Services and the University of Pittsburgh

RAVEN

Reduce **AV**oidable Hospitalizations using
Evidence-based interventions for **N**ursing
facilities in Pennsylvania

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What is This Program?

The Center for Medicare and Medicaid Services (CMS) is committed to improving health outcomes and has created new clinical and payment models to reduce potentially avoidable hospitalizations in nursing facilities. Your nursing facility has been identified as a site to incorporate these new models and receive additional payments for promoting better care at lower costs for long-term care residents. In Pennsylvania, this initiative is known as RAVEN (Reduce **AV**oidable Hospitalizations using **E**vidence-based interventions for **N**ursing facilities in Pennsylvania). These payments focus on medical conditions that commonly occur.

Will My Care Change?

Participants will not have to change medical providers.

- There will be no change to participant's health insurance plans or benefits.
- There will be no additional costs for participation.
- Participants can opt-out of this program.

Who is Eligible to Participate?

CMS has defined the eligibility criteria for this program to primarily target long-stay Medicare or Medicare/Medicaid (dually eligible) enrollees in certified nursing facilities, rather than those likely to experience only a brief stay and then return home. For the purposes of this initiative, long-stay residents include those who reside in a nursing facility for 101 days or more.

RAVEN Provides:

Residents and families who participate in the program may benefit from:

- additional, highly-trained clinical staff who will work with the existing staff at this facility
- enhanced medication management
- the use of telemedicine (video-based, face-to-face interactions) to improve delivery of care
- conversations about goals of care
- educational support and training for facility staff

Protected Health Information

Your protected health information is very important. UPMC and this nursing facility follow federal and state laws that protect the privacy of personal and health information.

This nursing facility is working with the Aging Institute of UPMC Senior Services and the University of Pittsburgh, the UPMC Palliative and Supportive Institute, the Centers for Medicare and Medicaid Services (CMS) as part of a national effort to improve the delivery of care in nursing facilities. Through a new payment model, the RAVEN model seeks to:

- improve the quality of care received by residents in nursing facilities
- further reduce avoidable hospitalizations
- lower Medicare and Medicaid costs

The Aging Institute is one of six organizations nationally to have received a CMS Innovation award to reduce hospitalizations among nursing facility residents.